



YOUR  
REDUNDANCY  
SAFETY NET

# ACIRT & COVID-19

## IMPORTANT INFORMATION

Our Member and Employer Services are operating according to their normal hours at this stage. Our Contact Centre is experiencing higher than normal call volumes and we are doing our best to help all members and employers. We ask callers to be patient during this extraordinary time, and for members and employers to use our website for information where possible.

MemberAccess and EmployerAccess continues to be available through [acirt.com.au](http://acirt.com.au) 24 hours a day.



Visit us at [acirt.com.au](http://acirt.com.au)



Call us on **1800 060 467**  
8am to 7pm (AEST/AEDT) Monday to Friday



Email us at [acirtadmin@aas.com.au](mailto:acirtadmin@aas.com.au)

### Front Counter

Our Counter Service at Rhodes (Reception, Building A, Rhodes Corporate Park, 1 Homebush Bay Road, Rhodes) continues to operate between 9am–5pm Monday to Friday, however we review this constantly and you should call us on **1800 060 784** to hear the latest.

Please note that lodging your claim at the Front Counter does not mean that it will be processed any faster, and if you do come in, please do not bring family members with you.

### Impact on your ACIRT benefit

Any contributions paid into your account are secure as most of the fund is invested in cash and fixed interest securities and is not affected by the volatility in the stock market.

Also, please remember ACIRT benefits are only payable on termination or cessation of employment. We continue to require evidence from your employer that you are no longer employed.

You are entitled to claim contributions paid in by previous employers.

### Income Distribution

Our Annual Distribution is not paid until November and the Board may not make a decision on a final distribution until October.

The amount of any distribution depends on the income we receive on our investments after the costs of running the fund are paid. As our investments are mainly in cash, and with interest rates at historical low rates, any distribution we pay is likely to be lower than in previous years.

## CO-ORDINATOR VISITS

ACIRT Co-Ordinators Benito Manna (NSW and ACT) and Barry Martin (Queensland) are still visiting sites supporting members one-on-one where possible.

If they are not available or assisting other members, please leave your name and number and they will get back to you as soon as possible.

Most queries can be answered via our Contact Centre on **1800 060 467**.



**SOUTHERN REGION  
CO-ORDINATOR**

**Ben Manna**

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**NORTHERN REGION  
CO-ORDINATOR**

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